EQIPP: Talking About Serious Illness

Instructions: Pull 1 chart of patients identified in your care that may benefit from a serious illness conversation and prepare to answer the following questions.

[Definition: Serious illness is a health condition that carries a high risk of mortality AND either negatively impact's a person daily function or quality of life, OR excessively strains their caregivers.]

[Please Note: The purpose of this QI activity is to help build physician skills and awareness in preparing, conducting, and documenting serious illness conversations. Unlike traditional EQIPP courses with a retrospective review of charts, this activity employs a prospective view. The goal for this module is to conduct 3 intentional goals of care conversations with patients and families identified as having Serious Illnesses]

Aim	Data Collection Question	Measure	Goal
Within 15 days prepare for discussions with patients and families that address goals of care for 100% of children with serious illness.	**Prepare for the Serious Illness Discussion:** 1. I thoroughly completed a pre-meeting checklist/worksheet prior to the meeting. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 2. The family (and patient) had adequate time and support to prepare for the meeting. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 3. I felt completely prepared for the meeting. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree	**Name:** Prepare for the Serious Illness Discussion **Source:** Question #s 1-3 **Calculation:** Average of Question #s 1-3 **Scoring Key:** Strongly Disagree (1) Disagree (2) Neutral (3) Agree (4) Strongly Agree (5)	4.5

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Aim	Data Collection Question	Measure	Goal
Within 15 days provide a structured plan for talking to a parent or other family members about a child's serious illness for 100% of patients and families.	**Conduct Serious Illness Discussion:** 4. I set the initial agenda in a clear and collaborative manner. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 5. I assessed the family's understanding of the child's situation and confirmed my assessment with the family. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 6. I shared my perspective on the child's situation. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 7. I elicited from the family their hopes and worries for the child. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 8. I discussed with the family what it means for them to be a "good parent". ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 9. I discussed goals for the care of the child with the family and confirmed our shared understanding of the goals. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 10. I summarized the entire discussion and recommended next steps to the family. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 11. I thoroughly completed the discussion roadmap worksheet. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree	**Name:** Conduct Serious Illness Discussion **Source:** Question #s 4-11 **Calculation:** Average of Question #s 4-11 **Scoring Key:** Strongly Disagree (1) Disagree (2) Neutral (3) Agree (4) Strongly Agree (5)	4.5

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Aim	Data Collection Question	Measure	Goal
Within 15 days document and share content and major points from a serious illness discussion for 100% of patients and families.	**Document and Disseminate Results** 12. I shared with the family a written summary of the discussion, including next steps. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree 13. I shared with other providers a written summary of the discussion, including next steps. ☐ Strong Disagree ☐ Disagree ☐ Neutral ☐ Agree ☐ Strongly Agree	**Name:** Document and Disseminate the Results of the Serious Illness Discussion **Source:** Question #s 12, 13 **Calculation:** Average of Question #s 12-13 **Scoring Key:** Strongly Disagree (1) Disagree (2) Neutral (3) Agree (4) Strongly Agree (5)	4.5
Overall Serious Illness Conversation – A Bundled Measure (Question #s 1-13)		**Name:** Overall Serious Illness Conversation Score **Source:** Question #s 1-13 **Calculation:** Average Score of all Questions (1-13) **Scoring Key:** Strongly Disagree (1) Disagree (2) Neutral (3) Agree (4) Strongly Agree (5)	4.5

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